

CIISA Registration

What does it mean to register with CIISA?

Organisations that register with CIISA are demonstrating their commitment to meeting industry-endorsed standards to keep the creative workforce safe. CIISA Registration sends a powerful signal to workforce, partners and funders that you will not tolerate harmful behaviour.

CIISA offers a suite of materials to help everyone understand and implement the CIISA Standards.

CIISA Registration unlocks additional practical tools and resources to support good practice – and to develop the skills and knowledge needed should problems arise.

What do I get when I register?

The CIISA Registration Mark to display where you think it will have most impact – whether that’s on your website or in your creative workplace, or both.

Inclusion on the publicly available CIISA Register of organisations committed to the CIISA Standards.

A range of e-learning materials, introductory training¹, sector-specific guidance and checklists to help meet the CIISA Standards.

Exclusive access to:

- ‘How To’ guidance on specialist topics and themes aimed at helping your organisation embed the CIISA Standards
- Self-assessment tools for your organisation to assess progress in meeting the CIISA Standards
- A library of key documents, such as template codes of conduct or forms for reporting concerns.
- CIISA-facilitated peer learning sessions aimed at staff who want to build their capacity to implement the CIISA Standards in your organisation.
- CIISA-supported assessments: access to expert support for your organisation to better understand your progress in embedding the standards and how to continuously strengthen.
- Advanced training modules focusing in on each Standard area and how organisations can practically achieve best practice.
- Peer connecting service – helping to broaden your professional network with leaders from across the creative sector
- Access to formal engagement with CIISA through sector committees and industry forum to engage with CIISA on its work and help develop future products and services.

¹ E-Learning and Training will become available during 2026/27 onwards.

More exclusive, tailored products will become available to Registered organisations as CIISA develops.

How much does CIISA Registration cost?

Fees are offered on a sliding scale according to UK turnover, in reflection of complex and diverse nature of creative industry organisations operating in the UK.

For organisations turning over £100k or less, CIISA fees are just £100 per year. There is a 20% discount for not-for-profits and we are exploring additional support for smaller companies. The full fee structure is outlined below.

Band	Annual UK Turnover	Annual Registration Fee
1	£500m+	£50,000
2	£200m-£500m	£35,000
3	£100m-£200m	£23,500
4	£75m-£100m	£15,700
5	£50m-£75m	£10,500
6	£35m-£50m	£7,000
7	£25m-£35m	£4,650
8	£15m-£25m	£3,100
9	£10m-£15m	£2,050
10	£6m-£10m	£1,400
11	£3m-£6m	£900
12	£1.5m-£3m	£600
13	£750k-£1.5m	£400
14	£350k-£750k	£275
15	£100k-£350k	£175
16	Up to £100k	£100

Frequently Asked Questions

Why is CIISA moving to a registration model?

From 2026 CIISA will begin the launch of its services, which require consistent and stable funding.

CIISA has engaged with industry-backed Standards Authorities in other sectors to explore the best models for ongoing funding. Our key aims are to ensure stable funding for CIISA's services, provide maximum value to the creative sector, and clarity around the organisations committed to supporting CIISA and upholding the CIISA Standards.

CIISA Registration celebrates the organisations committed to the CIISA Standards, sending a clear message to their partners, funders, suppliers and workforce that harmful behaviour will not be tolerated. It additionally unlocks key tools and support to help them meet and exceed the CIISA Standards.

When does Registration begin?

The first registration period runs from 1 April 2026, mirroring the CIISA 2026/27 financial year.

What does an organisation get for paying the Registration Fee?

Registered organisations receive the CIISA Registration Mark to demonstrate their commitment to the CIISA Standards.

They will be included alongside their unique registration number in the searchable online CIISA Register (available later in 2026).

Registered organisations will also have access to key tools and resources to help them meet and exceed the CIISA Standards. This includes guidance, organisational and professional development resources, and access to peer learning networks.

Registered organisations will also have the opportunity for formal engagement with CIISA and their peers through Industry Forums.

Does CIISA Registration show that my organisation is meeting the CIISA Standards?

No. Registration demonstrates that your organisation is committed to meeting the CIISA Standards and provides the tools and guidance to help you do that. It is not an assurance review or guarantee.

What happens if I don't register?

Non-Registered organisations will not be entitled to use the CIISA Registration Mark and will not be included in the online CIISA Register. They will not have access to some of CIISA's support services or the opportunity to join CIISA Industry Forums.

Can I still report to CIISA if my organisation is not registered?

CIISA's Reporting Portal is open to everyone, regardless of whether they're registered with CIISA.

Can I report a concern relating to an organisation not registered with CIISA?

Yes. CIISA's remit is industry-wide.

When does the CIISA Register go live?

We will publish the CIISA Register in the last quarter of 2026 to ensure adequate time for engagement with the sector and socialisation of the registration model.

How does CIISA intend to spend the registration fees it collects?

CIISA is a not-for-profit organisation and all registration fees will be invested into service-delivery for the benefit of the creative industries.

Our first priority in 2026/27 is launching the CIISA Reporting service, where everyone in the sector can speak to CIISA (anonymously if needed).

Our 2026-2029 Corporate Strategy sets out our plans and costings for the next three years.

How will CIISA demonstrate value for money?

CIISA is committed to demonstrating value for money. Value is a core principle of our 2026-29 strategy – both demonstrating our value to the sector, and our value for money in delivering services.

Our Governance structure ensure rigorous oversight and scrutiny of CIISA's strategic and financial activities. We publish our costed business plans, annual report and accounts and we have voluntarily committed to annual audits.

Will fees go up every year?

Fees are frozen for 2026-29. CIISA is committed to keeping registration fees as consistent as possible. We know the creative sector requires financial stability in this period of volatility.

Is this a membership model?

No. Membership organisations typically operate on behalf of their members, with particular rights (such as voting rights) or the expectation that the membership body will represent the interests of its members (such as championing specific trade interests with Government).

Registering with CIISA does not come with membership rights or representation.

CIISA is an independent standards authority whose purpose is to uphold accountability across the creative sector as a whole. The Registration funding model ensures CIISA operates independently, sustainably, and equitably to meet its goals without commercial imperatives that could compromise its impartiality.

Has the banding structure changed?

Yes, we have doubled the number of fee bands in response to feedback over the last two years that the large differences in the lower bands have proved challenging for some, particularly in the theatre sector. Acting on this feedback, we have introduced more access points and a fixed fee of just £100 for the lowest band.

For existing funders, the fee remains the same or is lower through the registration model.

My organisation is an existing funder. How will it be transitioned across to Registration?

We will talk directly to all our existing funders and issue guidance.

How often will CIISA review the banding structure?

The current banding structure will remain in place for the 2026-29 strategy period.

We will undertake a review in the final year of the strategy as we look ahead to what services and support are required for the next strategic period.

If my organisation chooses not to register, will it be publicly listed as a non-payer?

The CIISA Register will only include organisations that are registered with CIISA.

How will CIISA ensure independence?

Registration is not membership, and no registered organisation will gain control or undue influence in return for their fee.

As an industry-funded standards authority CIISA will ensure there are forums for industry consultation and feedback from registered organisations. We have committed resource from 2026/27 onwards for this from 1 April 2026.

We will also be introducing similar forums for creative industry professionals to ensure CIISA engages with everybody who may use our service.

Our Governance structures also ensure that CIISA is scrutinised across its operational, strategic and financial activities.

I have a question that hasn't been answered here. Who should I contact at CIISA?

In the first instance, please e-mail registration@ciisa.org.uk and we will aim to respond within 5 working days.